



GroupHealth.

Group Health Cooperative  
Provider Contracting

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September 1, 2011

Nola Petrucelly, PT  
President/CEO  
Turning Pointe Physical Therapy  
315 W 9<sup>th</sup> Ave  
Spokane, WA 99204

Dear Ms. Petrucelly,

I would like to extend our thanks to you and Anne for meeting with us on August 17<sup>th</sup> at our Spokane office. We valued the opportunity to speak with you and discuss your request to continue participation in the Group Health network of contracted providers.

While it was helpful to hear from you regarding the details of your specific case, I have made the decision to uphold the Care Planning & Improvement Committee's original decision to terminate your Group Health contract.

We appreciate the years of service you have offered to Group Health and wish you continued success in your practice.

Sincerely,

Stephen J. Krol, Executive Director  
Provider Relations

cc: Michele Anderson, Director, Provider Contracting  
Addy Rigsby, Manager, Provider Contracting  
Maureen Brooks, Manager, Provider Services  
Ann Barragar, Associate Director, Provider Relations  
Rick Shepard, MD, Medical Director, Utilization Management